

Completing Clinical Observations on an Initial Assessment in Community Nursing

Project Lead: Angela Witham-Transformational Lead. Havering District Nursing.
angela.witham@nelft.nhs.uk

INTRODUCTION

Rationale:

- To act as a baseline and to help determine a patient's usual range.
- To assist in recognizing whether a patient's condition is deteriorating or improving
- To assess the effectiveness of interventions

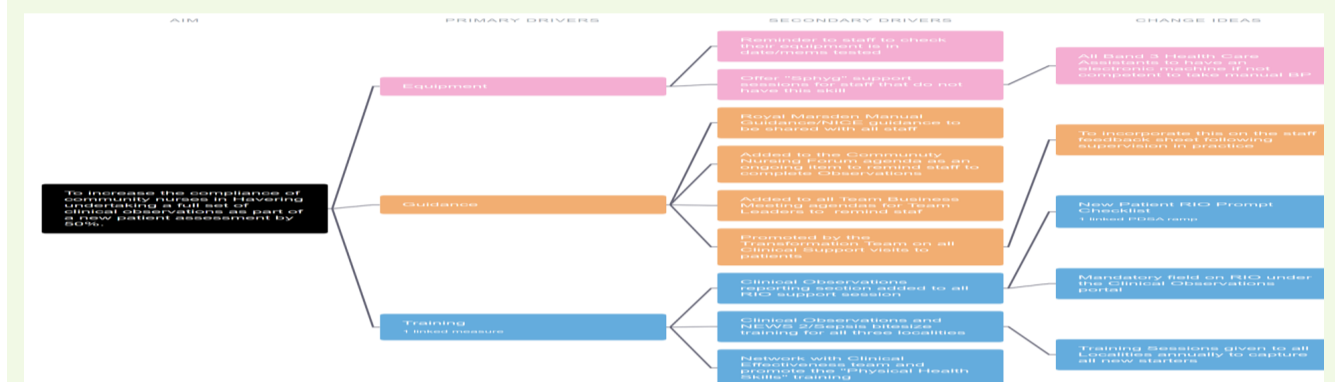
Stakeholder Engagement:

- District Nursing Teams across three localities
- RIO team
- IT Transformation Lead
- Clinical Effectiveness Team

Aim:

To increase the compliance of community nurses in Havering undertaking a full set of clinical observations as part of a new patient assessment by 50%, by January 2024.

Driver diagram:



TESTING

Measures:

Three District Nursing teams across Havering community services.

Teams made up with a mix of band 3, 4, 5, 6 and 7's all with different skill set.

30 new patient assessments selected at random in the first week of the month to monitor if a set of clinical observations had been taken.

Change Idea Testing

Mandatory filed added to RIO clinical assessment

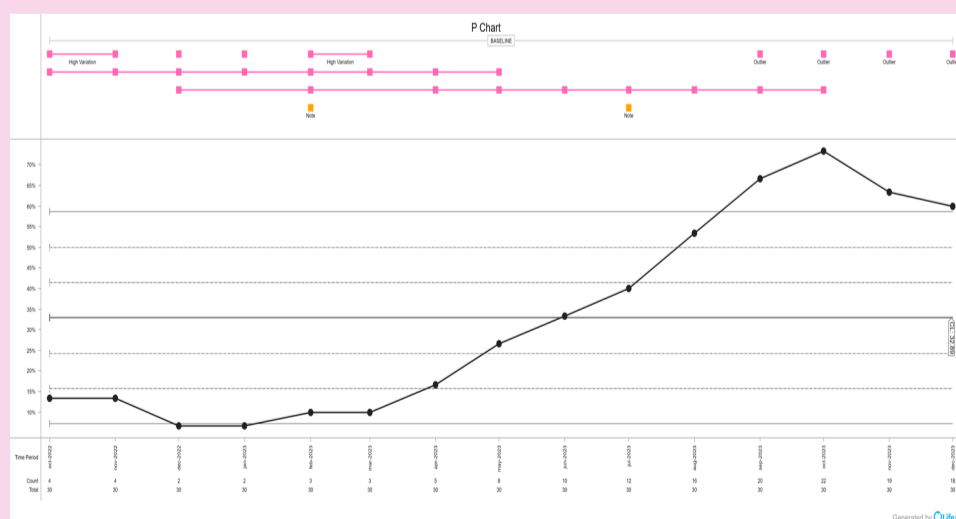
Support sessions for all staff to attend to practice their skills

NEWS 2 and Clinical observations training session at all three localities

Added to all meetings, forums, rio and clinical time with staff to increase awareness and outline the need

OUTCOME

SPC Chart:



Impact

Improved patient safety

Improved patient care

Improved monitoring and escalation processes

Learning

The importance of Team work and for everyone to contribute

Ensure aims are SMART

Effective communication to make a change

Next steps

Continue to supervise staff in clinical practice

Continue to provide support sessions

Continue to collect data and sustain the change in practice

